

Although your dogs and cats are our four-legged friends, there are conditions that are set for your safety but also for the safety of your furry friends:

In case the guest does not register the pet at the reception, the pet's stay is charged €100 per night.

The hotel inquires proof of current vaccinations

The hotel only accepts trained pets (dogs and cats) up to 10 kg, a maximum of 1 pet per room with prior notice and registration of the pet at the reception.

In the event that a guest comes with a pet of greater weight, the hotel reserves the right to refuse to accommodate the guest and/or pet or to charge him a higher supplement for the accommodation of the pet at the price of the daily room rental, which is €80.

In the event that a pet causes damage in the hotel (urinating inside the hotel, biting and scratching furniture or walls), the hotel reserves the right to deny the guest and/or pet further hospitality and charge for damages - according to the valid value of the damaged property increased by 10%.

Pets can be used (moved) in guest rooms, corridors and kept in the lobby and bar Kantun only on a leash.

Pets are not allowed in the common areas of the hotel (except for a SERVICE dog) - swimming pool, restaurant, wellness, gym. In the event that the guest brings a pet to the specified premises of the hotel, it will be asked to leave.

The dog/cat is not allowed to use the bed and sofa in the room, it is not allowed to bathe the dog in the room's bathroom, and it is not allowed to leave the pet on the room's balcony.

If the guest leaves his pet alone in the room, he is obliged to place a notice on the door- “ do not disturb” and inform the reception.

The hotel is exempt from guest complaints about irregular cleaning of the room if there was a pet in the room during the time provided for the maid's visit without the guest's supervision.

The guest is obliged to comply with Article 17, Paragraph 8 of the Law on Veterinary Medicine (Official Gazette 70/97) in the Republic of Croatia. <https://www.zakon.hr/z/468/Zakon-o-veterinarstvu>

It is the owner's obligation to prevent the occurrence of any disturbances that may result in complaints from other guests or Hotel staff. If your dog/cat disturbs other guests of the Hotel,



the Hotel Management has the right to ask you to leave the Hotel without the right to a refund. If your dog is considered dangerous, or there is a risk that it could harm or intimidate other guests of the Hotel, the Hotel Management has the discretionary right to remove the dog from the Hotel.

RULES FOR SERVICE DOGS: Handlers generally do not have to disclose their disability or what causes their disability. They must be prepared to confirm that the animal is a helper animal and confirm what task the animal is performing. Handlers must keep their animal under control either on a leash or by verbal command if unable to use a leash. They must pick up the animal and properly dispose of the waste.

Respecting the other guests in the Hotel, we ask you to remove all the waste created by your dog/cat in the interior and exterior of the Hotel.

Thank you for following these rules.

Grand Hotel Slavia wishes you and your pet a pleasant stay at the Hotel!